

Big Wilf's Bell Muffles

We are pleased to enclose your muffles and your complimentary embroidered muffle bag. Our Velcro-fastening muffles are generally far more secure than the traditional 'buckle-fastening' type. We trust you will quickly appreciate the benefit of the ease of fitting our muffles and enjoy the sound from the bells when ringing 'half muffled' and 'fully muffled'.

Preparing the clappers

Our two-year Guarantee for the muffles is supported only if the muffles are used with the application of anti-slip paint. We advise that clappers require two coats of the Protectakote anti-slip paint. Please ensure you carefully read the instructions sent with the can of Protectakote anti-slip paint.

If you have not already obtained this paint, it can be obtained from:-

New Venture Products
Unit 8,
The Glenmore Centre,
Grove Technology Park,
Downsview,
Wantage,
OX12 9GN

www.newventureproducts.co.uk or Telephone 01235 427 000

Scan me to find
our instruction
videos!



If you mention "Big Wilf's Bell Muffles" when ordering, you will receive a free brush. You will need the 500 ml can, which contains enough paint for eight clappers.

Muffle Fitting



Muffles must be fitted with the bells in the 'down' position.



Instruction videos for 'Fitting the Muffles' and 'Removing the Muffles' can be found on YouTube via the links at the bottom of our website or by scanning the QR code above.

The muffles need to be fitted as tightly as possible. As these muffles are small, it is imperative that the striking area of the clapper fits directly in the middle of the muffle.

When fitted, test the muffles for tightness by trying to move them from side to side by hand. If they move, you have not fitted the Velcro tight enough! Simply undo and re-tighten the Velcro and test again until they are firm. We cannot accept any liability for fitting or removing the muffles, as these activities need to be individually assessed by your church. We also cannot condone anyone who chooses to step outside of accepted best practice for fitting muffles, by fitting, or removing, muffles with the bells in the 'up' position.

Please test your muffles as soon as possible. They initially compress slightly in use and may loosen. They might require re-tightening at least once in the first 90-minute session they are used in. After this, there should be no need for any further tightening during use.

Care Information

Our muffles are manufactured from leather, a natural product. Ensure you wipe over the clapper with a cloth first to remove any dust, before fitting, to prevent the back of the muffle being contaminated, then follow the fitting instructions.

The muffles need to be stored in the muffle bag provided away from damp areas, in an area where there is natural air circulation. Ideally, this should be within the ringing chamber or intermediate chamber.

When stored, always ensure that the velcro muffles are rolled 'soft side up' as this stops the muffles from sticking to each other and other unwanted items.

Warranty

The quality and life of the muffles will be dependent on the instructions being followed precisely. The rivets and stitching, i.e. the 'general workmanship' is guaranteed for two years from date of invoice. This guarantee will be invalidated if the muffles are used without the application of anti-slip paint.

Should you need to return your muffles to us, we cannot cover the cost of the return postage to us, or the returning muffles. A reasonable charge will be made to cover this. As the products are all made to order and are bespoke, we reserve the right to offer a repair rather than a replacement on all orders where they should fall below your expectations.

Contact Us

Lastly, we would appreciate you letting us know of your experience using Big Wilf's Bell Muffles, and should you have any problems at all, please do not hesitate to contact us. We appreciate feedback on all of our products.



Please follow us and like us, and add a review to our Facebook page.
facebook.com/bigwilfsbellmuffles

We can be contacted at:



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